



www.nomaoffice.com

New Oxford Municipal Authority

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PURCHASE OF HAMILTON SEWER SERVICE

PREPARED BY THE NOMA STAFF

Issue 8

March 2018

New Oxford Municipal Authority would like to announce the purchase of the Hamilton Sewer System on January 2, 2018. In the last couple of months, NOMA has been finalizing the purchase of the Hamilton Township Sewer Service. This is a chance for NOMA to expand and broaden their customer base while continuing to provide their entire customer base with the same service that has been provided to the community for many years.

All of Hamilton Township current sewer customers will receive their first bill from NOMA around the first of March in 2018 and this bill will be for the service period of January and February of 2018. You will receive a bill bi-monthly thereafter. These bills will be received as listed below:

- ❖ January 1st, 2018 – Nov./Dec. 2017 Usage
- ❖ March 1st, 2018 – Jan./Feb. 2018 Usage
- ❖ May 1st, 2018 – Mar./Apr. 2018 Usage
- ❖ July 1st, 2018 – May/Jun. Usage
- ❖ September 1st, 2018 – Jul./Aug. Usage
- ❖ November 1st, 2018 – Sept./Oct. Usage

SPECIAL NOTE: All Hamilton Township customers will be required to have a radio read installed, allowing NOMA to remotely receive your meter readings. This requires NOMA employees to gain access to your property to install the radio read. This is at no charge to the customer.

NOMA would like to take this opportunity to reach out to our existing customer, as well as our new customer, and update them on some of the policies and procedures.

Bill Payment Procedures:

As your provider of water and/or wastewater treatment services, NOMA strives to encourage timely payment of water and or sewer services bills. Timely payments not only ensure that NOMA can meet its annual expense obligations, but also enables NOMA to strive to keep service rates as low as possible while providing quality water and/or wastewater treatment services.

As our valued customers, it is important that all property owners within NOMA's service area clearly understands NOMA's bi-monthly billing procedures as well as the consequences associated with untimely payments. NOMA's bills its customers on a bi-monthly basis on or about the first of the month in the bi-monthly cycle. The bills are sent to the owner of the property receiving water/sewer services. Located on each bill is the date by which timely payment must be received by NOMA. Failure to submit payment by the date indicated on the bill will result in an account being considered delinquent.

In order to assist in maintaining current service rates, NOMA actively pursues the collection of delinquent accounts. Immediately upon delinquent, an account will be assessed a late fee equal to ten percent (10%) of the total bi-monthly billing amount. A delinquent balance, together with the 10% late fee, is at all times considered immediately due and owing. In addition to the late fee, NOMA will issue certain notices in accordance with Pennsylvania's Municipal Claim and Tax Lien Law, 53 P.S. §7101, et seq. These notices secure NOMA's right

Please remember to update your contact information with NOMA. This information is important to keep customers informed of important or emergency events. Contact the office or email office@nomaoffice.com.

